



Care Connection

Diagnosis of a serious illness can be an overwhelming experience. For someone facing these difficult issues, the care needs are far greater than just medical. That's why Care Connection exists.

Care Connection, a division of Hospice of the Piedmont, is a unique program that provides home health care for individuals with life-threatening illness that need care in the comfort of their home.

For admission to the program, a patient of any age must be homebound and have any life-limiting illness that requires skilled nursing care. Some patients in Care Connection may be pursuing aggressive, curative treatment; others are focusing on comfort measures only. Care Connection emphasizes aggressive, holistic, quality care for the homebound patient, and provides support for family members.



The Care Connection team consists of highly-skilled professionals with expertise in caring for the whole person – not just their medical condition:

- *The patient's personal physician*
- *The Care Connection medical director, who is a physician*



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- *Registered nurses*
- *Nursing assistants*
- *Other professionals as needed, such as medical social workers, physical therapists, or nutritionists*

Services include specially-trained registered nurses that make regular visits to assess the patient's medical and physical condition. Help is provided for pain management and other symptoms that may interfere with the patient's comfort. Care Connection RNs are on call 24 hours a day, 365 days a year.

Nursing assistants provide personal care to the patient, as needed, including assistance with bathing, grooming, and other tasks. Arrangements are also made for medical equipment, supplies, and medications needed by the patient.

Special emphasis is placed on the transition patients make when being discharged from a hospital. Care Connection is a highly cost-effective alternative to hospitalization, and reimbursement for care is received from Medicare, Medicaid, and private insurance companies.

Care Connection is a home health agency licensed by the state of North Carolina and accredited by the Accreditation Commission on Health Care. Care Connection is the home health division of Hospice of the Piedmont, a non-profit agency serving the community since 1981. Services offered by Hospice of the Piedmont are provided regardless of diagnosis, age, race, religion, or financial circumstances.

**CARE
CONNECTION**
a home health division of Hospice

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